



## Shellabarger Tennis Center Club Policies

### Check-In Policy

- A. Members and guests must register at the front desk before using any of the Tennis Center facilities.
- B. Payment for services will always precede usage of the facility.
- C. Accepted forms of payment include cash, check, or charge card. (Visa, MasterCard, AMEX, or Discover).

### Hours of Operation

- Monday – Thursday: 8:00 am – 9:00 pm
- Friday-Saturday: 8:00 am – 6:00 pm
- Sunday: 9:00 am – 5:00 pm

### What Constitutes a Member

A person who has paid an initiation fee and is currently paying dues to the club. Persons on suspended memberships or who are not paying dues for any reason are not considered members.

- A. All memberships require an initiation fee (see memberships options document)
- B. All memberships require a 12-month initial contract agreement to be signed.
- C. Early cancellations of memberships will be assessed a \$300 cancellation fee.
- D. Memberships can only be suspended for medical reason. Medical suspensions can be done for a maximum of six months and carry a \$150 fee.
- E. If a membership is cancelled for any reason a new initiation fee will be required to re-join the club at a future date.

### Guests

Guests may use the Tennis Center a maximum of six times per year. Guests must register at the front desk and pay the appropriate guest fee. Spouses and family members of members are considered guests and are subject to applicable guest fees and court use limitations.

- A. Guests are limited to six visits per year (April 1 – March 30).
- B. The guest fee is \$10 for the first three visits and \$20 for the last three visits each year.
- C. Each day that one comes to Shellabarger and participates in an activity, this counts as a guest visit, unless it is a program that includes multiple visits per session, such as Tennis Fundamentals, Top Dog Doubles, Anytime Singles, Junior Strokes, Pee Wee classes, or the Junior Singles League. In the event of a program that includes multiple visit, every two visit count as one guest visit.

### Court Reservations

- A. Courts may be booked 7 days in advance by members starting at our opening hour.
- B. Courts may be booked 1 day in advance by non-members starting at our opening hour. Pre-payment is required for non-member reservations.
- C. If a court is not available at the time desired, you will be put on the waiting list and will be notified if a court becomes available.
- D. Courts must be cancelled a minimum of 24 hours in advance or the person reserving the court is responsible for paying for the court fee.
- E. If players desire to continue playing after the completion of their scheduled time, they must report to the Front Desk for a new court assignment and pay the fees for the additional time.
- F. Reserved courts are forfeited to waiting players if the reserving players have not arrived 10 minutes after the reservation time.

- G. Current indoor court fees are as follows:
- a. Sept. - April: \$24 per hour
  - b. May - August: \$18 per hour
- H. Ball Machine Reservations are the court rate + \$10. Great for reps and great to do with someone!

## Lesson Policies

- A. Lessons can be scheduled with the front desk staff.
- B. Lessons (private or group) must be cancelled at least 24 hours in advance or the client will be charged for the lesson.
- C. Current private lesson rates per hour:
- Eric Rose \$80
  - Coach Rosey \$82
  - Eddie Neese \$80
  - Klaus Dlabik \$80
  - Warren Fulgenzi \$86
  - Andy Maunders \$75
  - Alan Zeitlin \$70
- D. Private lesson rates are based on 1 person with the pro; if more than 1 person is in the lesson the rate will be an additional \$7 per extra. Thus if a private is \$80 a semi-private is \$87 divided by 2 people.
- E. Hitting lessons with select pros are available as well for \$50 per hour.

## Dress code

Members and guests who are playing tennis must wear tennis attire designed for tennis. Impermissible attire includes, but is not limited to, bathing suits, cutoffs, black-soled shoes, running shoes, or any shoes that leave marks on the courts. Shirts and shoes must be worn at all times. Members are responsible for informing their guests of the dress code.

## General

Courtesy and tennis etiquette should be observed at all times. Good sportsmanship and consideration for other is the rule of club play.

- A. The General Manager, or his designee, has the authority to remove from the club premises for behavior on or off the tennis court which, in the opinion of the General Manager, is detrimental and disturbing to the Tennis Center and other players.
- B. Smoking is not allowed on the tennis center grounds at any time.
- C. No portion of the tennis center premises will be given up for use to any other club, society, or function unless prior approval from the General Manager for such use has been obtained.
- D. The General Manager, at his discretion, may close the Tennis Center facilities before the established closing time when the facilities are not being used and are not scheduled for use.
- E. Only the Tennis Center teaching staff is allowed to give tennis instruction on the courts unless a special exception is made by the Tennis Director.
- F. All lost and found items will be turned in to the Pro Shop. All items not claimed within 30 days will be discarded.
- G. Children under ten years of age must be accompanied and supervised by an adult member at all times.
- H. Non-tennis playing children are not allowed on tennis courts while parents or guardians are playing.
- I. Pets are not allowed at the Tennis Center at any time.
- J. No skates, skateboards, motorcycles, or bicycles area allowed on or around the courts.