



With these new times comes new procedures in order to minimize risks. Please make yourself familiar with the following procedures that the club is following and ones we ask you to follow while here.

General

- We will disinfect our restrooms and common touch surfaces numerous times daily.
- Hand sanitizer will be available at the front desk on-court, and bathrooms.
- The front desk staff will wear a mask at all times when within the facility.
- Patrons are required to wear masks at all times while on the property.
- We ask everyone to check in so we can take your temperature.
- Our front door and main door to all of the courts will be open to minimize contact and maximize air flow.
- Social distancing is a must. Please keep a distance of 6 feet between yourself and any other person at the club.
- Pro Shop is limited to 5 consumers at a time.

Reservations / Payments

- Preferred ways to make a reservation:
 - Through your STC MindBody account you can request a reservation time. A staff member will get back to you within 1 business hour as to whether that time is available. If you need to set-up a STC MindBody account click [HERE](#).
 - Email the front desk staff. You will receive an email confirmation. Please make sure frontdesk@shellabergertennis.com is in your address book.
 - Give us a call at 505-473-6144.
 - We prefer not to do in person reservations at this time.
- Key tags are the preferred way to check in, if you do not have one please request one at the time of your reservation.
- Please no cash transactions. Credit cards and checks are acceptable, or include payment information on your [STC Account](#).
- Preferred way to register and pay for a program is through your [STC Account](#).
- For stringing there is a table in the lobby where you can provide all the key information. Pens and forms are available. Pens are cleaned after use. Please spray your racquet with disinfectant and complete the form in its entirety. 48 hour turnaround time for racquets. Please have a card on file when requesting a restringing.

While On-Court

- Arrive no more than 5 minutes prior to your reservation.
- While on court there will be no more than 4 people playing on a court at any one time.
- Currently no water is provided on the court so please bring your own filled water bottle.
- We have created marked bench spaces for each player and their belongings on the outdoor court.
- We have added extra chairs on the indoor courts so you can maintain social distancing when resting.
- Avoid touching your face after handling a ball, racquet or other equipment. Avoid sharing racquets, food, drinks.
- Use your racquet to pick up balls and hit them to your opponent. Avoid using your hands to pick up balls.
- When playing singles or doubles please consider using different numbered balls for each person and that person only handles their number. We recommend not switching sides.
- Lessons and Drills: Each coach will have their own equipment, sanitizer, and wipes, and a coach designated bench outdoors.
- Leave the court at the time your reservation ends, according to the outside clock. This means all balls must be picked up before this time. Wash your hands thoroughly or use hand sanitizer.

As Much as We'd Like to See You Please Do Not Come and Play if You...

- Have any symptoms of the coronavirus.
- Have been in contact with someone with COVID-19 in the last 14 days.
- Have traveled out of state in the last 14 days.
- Are a vulnerable individual. We want you all to be safe.